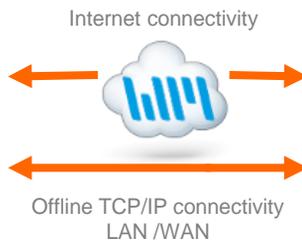# ꞮꞮꞮꞮwisemo

Remote Support & Management
PC – Mac – Tablet – Smartphone – Embedded device

Tablet viewed remotely from Windows desktop
Simultaneous split-screen file transfer

Internet connectivity

Offline TCP/IP connectivity
LAN /WAN

Your device anywhere

Remote Desktop Control
for Smartphones, Tablets, and Embedded devices

Remote Desktop – take control
Get full access to the mobile device including the ability to view the device screen, control keyboard and mouse and perform remote administrative jobs such as task and service management and registry editing. Helps keep your mobile workforce on the road and on-task.

Inventory – get the details
WiseMo Mobile makes remote collection of hardware and software information easy, including battery charge condition and WiFi signal strength.

Provide support from your device
Using WiseMo products, you can also remotely support your users or fix server problems from your mobile device while you are on the move, or from the comfort of your home.

Easy for troubled users
End users requiring assistance, use the Share my Device option to create a connectivity link for the help-desk, who immediately can Internet connect, resulting in quicker problem resolution.

High-level security
Encryption of the entire data communication with 256-bit AES. Authentication, rights management and logging options for implementing a strict security regime. Protect the end-points with two-factor authentication (totp).

Full integration
WiseMo Mobile modules integrates seamlessly with other WiseMo modules giving you, and your help desk, a single comprehensive solution across and between multiple platforms:
PC – Server - Mac – Tablet – Smartphone – Embedded device

You've got a frustrated user, miles away, with a faulty mobile device. No problem with WiseMo products.

Smartphones, Tablets and other handheld devices are on the front line of business today. To make the most of mobile technology you need a swift and secure solution to minimize downtime and maximize efficiency.

Benefits
• Mobile remote control
  From Mobile │ To Mobile │ Between Mobiles
• Support Smartphone, Tablet, Mac and PC
• Bidirectional file transfer
• Integrated text chat
• Event logging
• Easy connectivity across the internet
• Strong encryption
• Two-factor authentication (totp)
• Outstanding performance
• Low CPU, Battery and RAM usage via intelligent cloud based wake-up facility
• Skin support with live screen & buttons
• mDAC - central management of security,

WiseMo® provides an integrated cross platform remote control solution for PC, Mac Smartphone, Tablet, and other handheld or embedded device

Software technology that helps!

![WiseMo logo]

Remote Desktop control
Remote Control Android and Win Mobile/CE devices, PCs and Mac. Do it from Android Tablet or Smartphone, iPhone or iPad, Mac, or Windows PC. Launch from your Browser.

Bidirectional file transfer
On your PC, you get a split screen File Transfer window, showing the directory of your PC and your Smartphone, Tablet or Mobile device. You can easily copy, move, synchronize, clone and transfer files between your PC and your remote devices, saving you time and money.

Easy connectivity
You can support your remote PCs, Mac and devices, via WiFi but also when they are on the road. WiseMo modules works over the Internet as well as in your heterogeneous networks. Use myCloud, our unique Cloud solution, for easy Internet connectivity through firewalls and proxies. **Free myCloud Trial** here

Cross platform Inventory collection
Remotely collect hardware and software information, including battery charge condition and WiFi signal strength. Via TCP/IP or Cloud.

Easy notification of mobile users
Send message from your PC to your Tablet or Smartphone users. Messages appear in the notification bar on your Android device.

Industry leading security
We provide end-to-end encryption of the entire data communication with up to 256 bit AES.

SOS button – help only a link away
The Share my device feature creates an invitation link. Pass it to the Help desk and they can reach you anywhere. Integrated text chat to help during a support session.

Event logging
WiseMo modules permits logging of session events, so you know what was done and when.

07/19

WiseMo Mobile modules - Requirements

Mobile Host platforms:
- Android v4, 5, 6, 7, 8, 9, 10,11, 12,13.
- All device brands fully supported from Android 8.

- Windows Mobile 6.5 / 6 / 5 for Smart Phone & Pocket PC
- Windows CE 8, 6.0 , 5.0, Embedded compact 2013, 7 ARM, PXA, Cortex, Intel x86

Mobile Guest platforms:
- iOS Guest, for iPhone and iPad, from iOS v.9 to v.16

- Android Guest, for Tablets and Smartphones, from Android v.4 to v.13

ANDROID APP ON Google play

DOWNLOAD

Download on the App Store

ANDROID APP ON Google play

Memory:
- Host 4 MB (8 MB recommended)
- Guest 8 MB (16 MB recommended)

Disk space:
- Host < 4 MB
- Guest < 4MB

Communications:
- TCP/IP
- Cloud based Internet connectivity via WiseMo myCloud, your private remote control domain

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www.wisemo.com